


Exhibit A

06/22/2010 15:13 6175758701

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| | | | | | | |
|---|---|-------------------------|--|--|--|---|
| STATEMENT OF SMALL CLAIM AND NOTICE OF TRIAL | | For Court Use Only → | DOCKET NO. S.C. 634/2010 | Trial Court of Massachusetts Small Claims Session | |  |
| PART 1 | <input type="checkbox"/> BOSTON MUNICIPAL COURT | | <input checked="" type="checkbox"/> DISTRICT COURT <i>Cambridge</i> Division | | <input type="checkbox"/> HOUSING COURT Division | |
| PART 2 | PLAINTIFF'S NAME, ADDRESS, ZIP CODE AND PHONE <i>Bradley Oppenheimer</i> <i>1545 Harvard Yard Mail Center</i> <i>Cambridge, MA 02138</i> | | | PLAINTIFF'S ATTORNEY (if any) Name: _____ Address: _____ | | |
| | PHONE NO: <i>(410) 802-8880</i> | | | PHONE NO: _____ BBO NO: _____ | | |
| PART 3 | DEFENDANT'S NAME, ADDRESS, ZIP CODE AND PHONE <i>United States Postal Service</i> <i>Attn: Katherine E Lipton, Postmaster of Cambridge</i> <i>125 Mt Auburn Street, Ste 1</i> <i>Cambridge, MA 02138-9998</i> | | | ADDITIONAL DEFENDANT (if any) Name: _____ Address: _____ | | |
| | PHONE NO: <i>(617) 876-3883</i> | | | PHONE NO: _____ | | |
| PART 4 | PLAINTIFF'S CLAIM. The defendant owes \$ <u><i>410.78</i></u> plus \$ <u><i>30.00</i></u> court costs for the following reasons: Give the date of the event that is the basis of your claim. <i>On December 21, 2009, I mailed a package through the</i> <i>MA. Auburn St. branch of USPS and purchased \$900 of insurance.</i> <i>USPS failed to deliver the package, but only paid \$505.43 out of</i> <i>the \$900 insurance claim. USPS owes an additional \$394.57</i> <i>for the unpaid amount of the insurance, \$12.36 for the unfulfilled</i> <i>postage, \$3.65 for mailings of the supporting materials for the insurance</i> <i>claim, and \$30.00 in court costs, for a grand total of \$440.78</i> | | | | | |
| | SIGNATURE OF PLAINTIFF X <i>[Signature]</i> | | | DATE <i>6/16/10</i> | | |
| PART 5 | MEDIATION: Mediation of this claim may be available prior to trial if both parties agree to discuss the matter with a mediator, who will assist the parties in trying to resolve the dispute on mutually agreed to terms. The plaintiff must notify the court if he or she desires mediation; the defendant may consent to mediation on the trial date. <input checked="" type="checkbox"/> The plaintiff is willing to attempt to settle this claim through court mediation. | | | | | |
| PART 6 | MILITARY AFFIDAVIT: The plaintiff states under the pains and penalties of perjury that the: <input checked="" type="checkbox"/> above defendant(s) is (are) not serving in the military and at present live(s) or work(s) at the above address. <input type="checkbox"/> above defendant(s) is (are) serving in the military | | | | | |
| | | | | X <i>[Signature]</i> <i>6/16/10</i> SIGNATURE OF PLAINTIFF DATE | | |
| NOTICE OF TRIAL | NOTICE TO DEFENDANT: You are being sued in Small Claims Court by the above named plaintiff. You are directed to appear for trial of this claim on the date and time noted to the right. If you wish to settle this claim before the trial date, you should contact the plaintiff or the plaintiff's attorney. SEE ADDITIONAL INSTRUCTIONS ON THE BACK OF THIS FORM | | | NAME AND ADDRESS OF COURT CAMBRIDGE DISTRICT COURT 4040 MYSTIC VALLEY PARKWAY MEDFORD, MA 02155 (781) 306-2730 | | BOTH THE PLAINTIFF AND THE DEFENDANT MUST APPEAR AT THIS COURT ON THE DATE AND TIME SPECIFIED |
| | FIRST JUSTICE Rosanne Sragow | | | DATE AND TIME OF TRIAL AUGUST 5, 2010 8:45A.M. DATE AT TIME ROOM NO. 3 | | |
| | CLERK, MAGISTRATE OR DESIGNEE Robert Roscow | | | | | |

INSTRUCTIONS FOR FILING A SMALL CLAIM — You must complete Parts 1-6 of this form. See instructions on reverse



Customer Inquiry and Claims Response System

FIELD SITE

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• Search for Inquiry

▼ Search for Claim

- Article Search
- Case Number Search
- Customer Search
- Check Number Search

Correspondence Details

Article #: V1521557566US

Description: Deficient - Proof of value required

Sent by: PSACBC

Date sent: 03/01/2010

Recipient: BRADLEY OPPENHEIMER
474 CURRIER MAIL CTR
64 LINNAEAN STREET
CAMBRIDGE, MA 02138-7542

Letter: This letter is in response to the insurance claim referenced above. Please submit the information noted below, along with a copy of this letter to this address within 30 days:

USPS DOMESTIC CLAIMS
PO BOX 80143
ST. LOUIS, MO 63180-0143

Evidence of insurance - Provide one of the following:

_ The original postmarked receipt for Insured Mail, Registered Mail, or COD

_ The original sales receipt from the USPS showing the article number and insurance amount. (The Express Mail label may also be used as evidence of insurance.)

Also

Evidence of value - Provide a dated sales receipt, invoice, or proof of completed internet payment transaction.

If we do not receive this information within 30 days, your claim will be denied.

For more information about claims, visit your local Post Office or our Web site at <http://www.usps.com/insuranceclaims/>.

The United States Postal Service values your business. We apologize for any



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Claim Details

Article #: V1521557566US

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Mailer Information

BRADLEY OPPENHEIMER
BOPENHEIMER@GMAIL.COM
474 CURRIER MAIL CTR
64 LINNAEAN STREET
CAMBRIDGE, MA 02138-7542

Addressee Information

JOEL OPPENHEIMER
3 CHARING CT
OWINGS MILLS, MD 21117-1296

Section A Information

| | |
|---------------------|--|
| Claim Originator: | Mailer |
| Payment Assignment: | Mailer |
| Amount Claimed: | \$1,041.34 |
| Signed Date: | 01/23/2010 |
| Merchandise: | |
| | 1 LAPTOP COMPUTER, WITH INSTALLED MS OFFICE 2007 SOFTWARE LICENSE (LEFT RECEIPT - 08/08/09), INCL. TAX: TOTAL = \$987.88 2 GRAY HARVARD UNIVERSITY BAND SWEATSHIRT 3 BLADE RUNNER COLLECTOR'S EDITION DVD 4 NEUROMANCER (PAPERBACK NOVEL) |

Section B Information

| | |
|---------------|-----------------------|
| Service Type: | Numbered Insured |
| Claim Reason: | Article not delivered |
| Mail Date: | 12/21/2009 |
| Fee: | \$10.70 |
| Postage: | \$12.36 |
| Claim Date: | 01/23/2010 |
| Entry Method: | Internet Application |

Status Information

CICRS: First Appeal
Delivery/ACCEPT OR PICKUP
Online: None

Supplemental Information

Correspondence Deficient - Proof of value
required
Check Number: 00306926556

I would like to --

Take desired action Go



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Claim Status History

Article #: VI521557566US

- ▼ [Search for Claim](#)

- [Article Search](#)
- [Case Number Search](#)
- [Customer Search](#)
- [Check Number Search](#)

| Status | Amount | Notes | Date | User |
|--------------------------|------------|---|------------|---------------------|
| First Appeal | - | <p>The claim was originally only paid for \$505.43 out of a total of \$900 of insured value. The value of the items mailed was above \$900, as shown by the receipts I submitted. Additionally, my insurance claim was not filed to cover the resale value of the items, but rather to allow me to replace them. The items shipped were all items that I tried to ship home for personal use; moreover, the computer, book, and DVD were all necessary for a senior thesis I was writing at the time. I did not want to sell these items, but to use them. As a result, I had to buy new copies of each, including a new computer. While the original computer may have depreciated in value, new computers are still quite expensive, and I had to spend over \$900 to replace just the computer. I would appreciate a reimbursement for an extra \$406.93. This includes the remaining \$394.67 from the \$900 insurance, plus \$12.36 for the unfilled postage cost. USPS has failed to live up to expectations on several fronts: when I first called to ask about my package, the customer service representatives refused even to look for it until 30 days after the mailing date, even though it had clearly been lost. After I filed the claim, it took much more than 30 days to process. I received a letter 6 weeks after submitting the claim asking me to resubmit proof of value, and then had to wait another 3 weeks for the claim to be paid. This meant I had to wait more than two months to receive an incomplete payment for a computer that I had to replace immediately. I would appreciate it if USPS would make up for its earlier failings in this matter by processing this claim for the full remainder (\$406.93) as soon as possible. If there are any problems with this request, please email me at boppenheimer@gmail.com. I would greatly prefer to work out any remaining issues in this way rather than having to wait to receive another letter. Thank you for your time and effort in resolving this issue quickly. Sincerely, Bradley</p> | 04/12/2010 | Bradley Oppenheimer |
| Paid - Payment Certified | \$505.43 - | | 03/31/2010 | PSACBM |
| Pending Payment | \$505.43 - | | 03/31/2010 | CICRS |
| Pending Request | \$505.43 - | | 03/30/2010 | CICRS |



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Correspondence History

Article #: V1521557566US

▼ Search for Claim

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• Case Number Search

• Customer Search

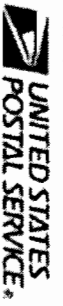
• Check Number Search

Displaying 1 of 1 Search Results

| Title | Sent Date | Recipient | CICRS User | Date Recd | User Action |
|-------------------------------------|------------|-----------|------------|-----------|-------------------------------------|
| Deficient - Proof of value required | 03/01/2010 | Mailor | PSACBC | | <input type="button" value="Save"/> |

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Delivery Event History

Article #: VI521557566US

▼ Search for Claim

- Article Search
- Case Number Search
- Customer Search
- Check Number Search

Days Left To Check Delivery Status: 20
Last PTS Request: 01/26/2010

| Event Code | Description | PTS Date | Event Zip | CCRS Date |
|------------|------------------|------------|-----------|------------|
| 03 | ACCEPT OR PICKUP | 12/21/2009 | 02138 | 01/27/2010 |

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